

06/02/04

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 09/510,938	Confirmation No.: 2969
Application of: Paul S. Murray and Karen Learn	Customer No.: <b>32658</b>
Filed: February 22, 2000	
Art Unit: 2857	
Examiner: Desta, Elias	
Attorney Docket No. P4085	
For: AVAILABILITY, RELIABILITY OR MAINTAINABILITY INDEX INCLUDING OUTAGE CHARACTERIZATION	

SUBMISSION OF FORMAL DRAWINGS

MAIL STOP ISSUE FEE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

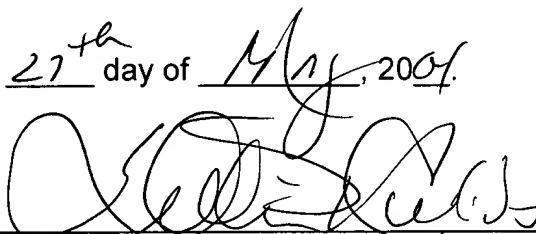
**Remarks to Drawings** begin on page 2 of this paper and include replacement sheets.

**Remarks to the Drawings:**

Enclosed herewith please find 4 sheets of formal drawings which are to be filed in the above-identified case to replace the drawings filed on February 22, 2000 and approved by the Examiner in the Notice of Allowance. Applicant notes that a proposed drawing change to Fig 4A was filed on March 21, 2003 and approved by the Examiner in the Advisory Action dated August 22, 2003.

Attachment: Replacement Sheets

Respectfully submitted this 27<sup>th</sup> day of May, 2004.

A handwritten signature in black ink, appearing to read 'William J. Kubida', written over a horizontal line.

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